

PLATFORMS USED BY ADMINISTRATIVE COURTS TO CONDUCT REMOTE HEARINGS

NAALJ is providing this information to its members for educational purposes only and does not endorse any platform over another that is either listed or not listed here. The information provided here does not include costs or other administration information, but only information related to the judge-as-user. For information related to administration, including costs, visit the National Center for State Courts' webpage on Teleconferencing Platforms, A Pandemic Resource from NCSC, at [Teleconferencing Platforms](#).

We have not listed which administrative courts are using the various platforms. If you wish to speak with a court-user about their use of a particular platform, please contact us at naalj@naalj.org to ask if we might put you in touch with a court-user of the platform of interest to you.

If you have conducted hearings remotely, by telephone or video, please provide us, at naalj@naalj.org, with feedback on your experience, including the platform (whether listed or unlisted below), functions you have used, and any practice tips for us to add to this chart and post to the NAALJ website to share with fellow ALJs.

Platform	Functions	Individual ALJ User Comments and Practice Tips	Online tutorials
Cisco Webex https://www.cisco.com	Videoconferencing Teleconferencing Recording to the cloud or your device Screen sharing Scheduling	Scheduling function requires Clerk support to schedule hearings Audio is clear Visual is clear Network access to documents is	Good YouTube videos on how to use Webex
Click Meeting https://clickmeeting.com	Videoconferencing Waiting Room Screen sharing Scheduling		ClickMeeting Getting Started tutorial on YouTube How Does a Click Meeting Webinar Work video on YouTube

	Stream on Facebook or Youtube		
CourtCall https://courtcall.com	Videoconferencing Teleconferencing Recording and can facilitate court reporter participation by phone Online scheduling Interpretation "Privacy" and "Open Court" services		Good YouTube video that explains how CourtCall works
Court Smart Inc. https://www.courtsmart.com	Videoconferencing Teleconferencing Recording to the cloud or server Transcribing		YouTube video with overview of Court Smart's video and audio recording services
Go To Meeting https://www.gotomeeting.com	Videoconferencing Teleconferencing Recording to the cloud Screen sharing		FAQs and Resource Center under Resources tab on website
Google Hangout https://hangouts.google.com	Videoconferencing Teleconferencing Scheduling by invites		Tutorials on website at Hangouts Help
Work Place from Facebook https://www.facebook.com/workplace	Videoconferencing Teleconferencing Share information		Several tutorials and demos on YouTube

April 2020

Zoom https://zoom.us/	Videoconferencing Teleconferencing	Litigants familiar with how to use due to popular social use	Live Daily Demos and Video Tutorials available on website under Resources